

## **CLIENT RELEASE OF LIABILITY NOTICE** **RELATIONSHIP TOOLSHOP® TRAINING INSTITUTE, LLC**

**THIS AGREEMENT** goes into effect immediately upon commencement of the following services between Relationship Toolshop® Training Institute, LLC, including any of its Certified Leaders or subsidiary companies (i.e. Parents Toolshop® Consulting, Ambris Publishing) who are referred to as “Company” and the recipient of those resources/services, who is referred to as “Client”:

- Advisor services, defined as one-on-one or couple/family consultations.
- Group Facilitator services, defined as attending educational workshops.
- Expert resources, defined as Toolshop® articles or resources.

Company provides coaching, educational information and skill training to improve parenting and other relationships. We provide this information in the form of multimedia resources, training groups, and one-on-one or couple/family consultations that focus on helping adults apply the skills they have learned from Company to their personal and/or professional relationships.

RTTI provides these services and resources with the understanding that the company, its representatives (Advisors, Group Facilitators, and Experts), publisher, and President/Founder/Author are not engaged in rendering therapeutic, counseling, legal, or other professional services beyond this stated scope. If you require counseling, long-term private consultation, or are dealing with any mental health, medical or psychological diagnostic, chemical dependency, child protective services, or family systems issues that require expert assistance, you should seek the services of a competent licensed professional in that field.

RTTI is not liable for the conduct or advice of any of its certified Leaders. We make every attempt to screen, train, and monitor our Leader’s involvement with clients and have a licensed clinical supervisor who is available for consultation around problems they experience. Nevertheless, due to the independent status and worldwide geographical location of each RT Leader, we are unable to directly supervise them on a daily basis.

For many people, the skills they learn through RTTI’s services and resources have improved their relationships, prevented problems from developing or worsening, and resolved long-standing conflicts. There is no guarantee, however, that these same results will occur for each Client (participant or reader.) Our resources and services cannot account for all the individual circumstances or needs of each relationship, so use your best judgment when applying the information you receive.

**If you are utilizing Relationship Toolshop® Advisor services, attending a class that uses a *Toolshop®* brand-name book as its primary curriculum or resource, or following advice offered through Toolshop® articles and resources, be sure the service provider is a certified Relationship Toolshop® Advisor (consulting), Group Facilitator (classes), or Expert (articles/resources). You can do this by checking to see if the instructor has a current identification badge, certification certificate, or is listed in the RTTI Active Leader List at: <http://relationshiptoolshop.com/about/our-leaders/>.**

While Relationship Toolshop® Leaders (Advisors, Group Facilitators, and Experts) must complete a thorough screening and certification process, they cannot be held liable for the results you get if you follow their advice. If you have concerns, please bring them *first* to the Leader’s attention directly. If you are dissatisfied with the outcome, you may file an official complaint with Relationship Toolshop® Training Institute, LLC. Our Leader Standards & Practices Committee *will* investigate and follow any required steps for disciplinary action. Should you be dissatisfied with your efforts to resolve the matter internally with Relationship Toolshop® Consulting, Ltd., your final recourse is to withdraw or unsubscribe from all programs, services, or resources associated with RTTI.

\_\_\_\_\_ Clients Initials

If Client is involved with any court proceedings (i.e. divorce, child protection, child custody) and Client or anyone related to or involved with Client's court case have concerns about Company's Leaders, services, programs, or procedures and initiates any legal or professional liability actions against Company without first following the procedure outlined above, the Client will be held liable for any legal expenses, including attorney fees, preparation of letters and briefs about the case, and travel, lodging and meals to whatever location the hearing occurs, for whatever RTTI representatives must be involved (the President/Author and Leader Coordinator at the least), plus any administrative costs RTTI incurs in conversations, letters, and reports between the Leader and RTTI staff --- even if a complaint is not substantiated.

***RTTI, the author, publisher, certified Leaders, or any other Company representatives shall have neither liability nor responsibility to any person or entity for any behavior or problems alleged to be caused, directly or indirectly, by the information contained in a Relationship Toolshop® resource, consultation session or class. If you do not wish to be bound by the above, you may withdraw from the class or advisor services, unsubscribe from your blog membership, or discontinue use of the resource in question.***

Should any term(s), condition, or provision of this Agreement, or the application thereof to any person or circumstances, be deemed invalid or unenforceable due to any application, law, regulation, ordinance, or decision of a court of competent jurisdiction, the term(s), condition, or provision shall not nullify or void the remaining terms of this Agreement, which shall remain valid and enforceable to the fullest extent permitted by law.

Neither party may assign, in whole or in part, their right, nor delegate their duties under this Agreement to any person or entity not specified in this document.

Failure of either party to complain of any act or omission on the part of the other party, no matter how long the same may continue, shall not be deemed to be a waiver by said party of any of its rights under this Agreement. No waiver by any party at any time, express or implied, of any breach of any provision of this Agreement shall be deemed a waiver of a breach of any other provision of this Agreement or a consent to any such subsequent breach of the same or any other provision.

Should this waiver of liability be deemed unlawful or unenforceable, the parties agree that any claim, dispute, or other difference between them shall be exclusively resolved by non-binding mediation pursuant to the Commercial Rules of the American Arbitration Association. The prevailing party shall be entitled to attorney's fees and costs incurred in connection with the enforcement of the terms and conditions hereof.

This document contains the entire Agreement between the parties and supersedes any prior agreements, whether oral or written.

This Agreement will be governed and construed in accordance with the laws of the State of Ohio. The parties hereby expressly consent to the personal jurisdiction of the state and federal courts located in the State of Ohio for any lawsuit filed arising from or related to this Agreement. Should the "Client" pursue any lawsuit in any other state or country, "Client" agrees to pay to "Company" all travel expenses to that location, plus food and hotel expenses necessary to the lawsuit.

I have read this release, understand and approve of its terms.

Client Print name: \_\_\_\_\_

Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_